

## SIGNIFICANT ACHIEVEMENTS FOR 2010

### Students

- > 50,000+ ebook titles acquired
- > Major upgrade of facilities on Level 2 in Main Library
- > Extended opening hours for Main Library during exam periods
- > Web services, such as Library RSS feeds for Library notifications and new books and 'Show Me' instructional videos
- > The Library – a student's perspective orientation video

### Learning and teaching

- > *StartSmart: Essential Academic Information Skills* launched – recognised with a Vice-Chancellor's Award for Outstanding Service.
- > 100% of teaching staff contacted through the Academic Outreach program
- > Library services and collections established at iC for the Sydney Business School

### Research

- > HERDC publications increased by 12.5%
- > Support for the ERA, with ARC commending the quality of the UOW repository setup.
- > Major acquisitions of electronic research journal backfiles.
- > Access to Scopus, the largest citation and abstracting database of peer reviewed literature

### Staff

- > First organisation in Australia to receive Silver Status under Investors in People Standard
- > Clients highly satisfied with the knowledge, skill and approachability of Library Staff (2010 Client Satisfaction Survey)

**27,852 INFORMATION  
DESK ENQUIRIES** **14,717**

**RESEARCH HELP ENQUIRIES**

**1.7 MILLION VISITS**

**8,977 GROUP  
STUDY  
ROOM  
BOOKINGS** **2.6 MILLION PAGES  
PRINTED OR COPIED**

**5,101 ROVING HELP  
ENQUIRIES**

**407,223 LOANS**

**1,361 RESEARCH ONLINE UPLOADS**

**19,312 STUDENTS ATTENDED  
INFORMATION LITERACY  
CLASSES**

**724,424**

**RESEARCH ONLINE  
DOWNLOADS**

**121,166  
E-READINGS  
DOWNLOADS** **1,276 OUTREACH  
CONSULTATIONS**

**16,240 LAPTOP LOANS**

**37,930**

**BROWSED  
ITEMS**

**1,081 EMAIL A  
LIBRARIAN REQUESTS**

Library  
www.library.uow.edu.au



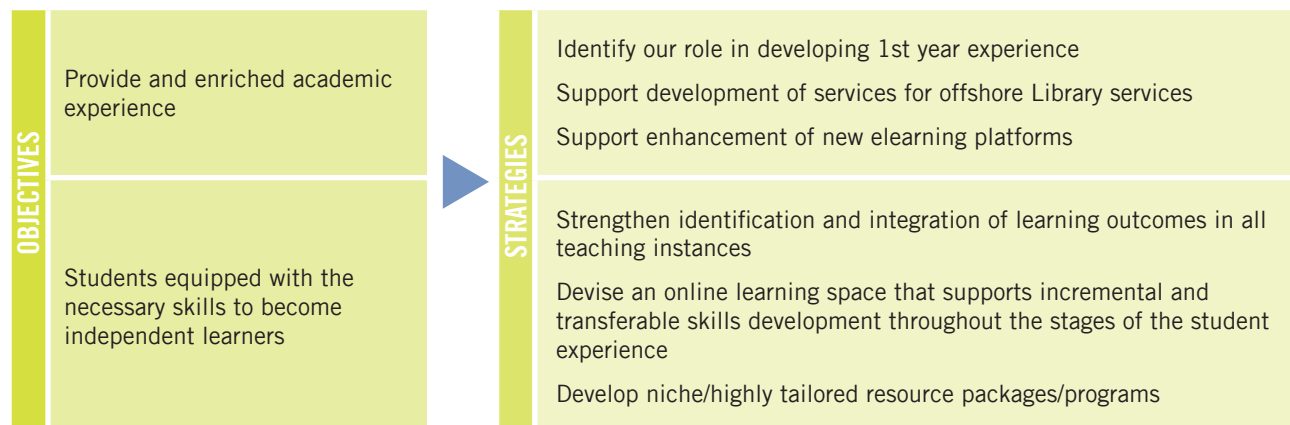
**THE LIBRARY**

**2011 BUSINESS PLAN  
SUMMARY**

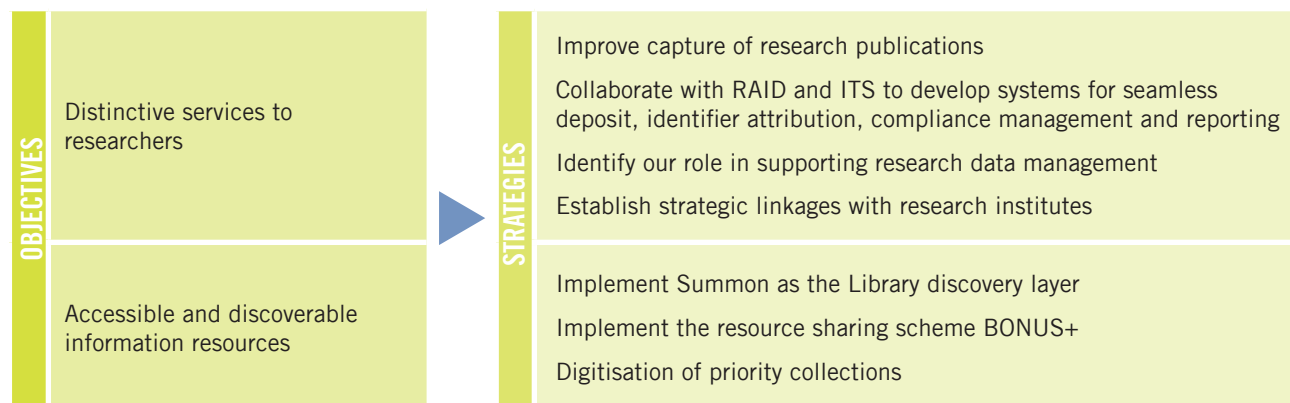


## THE LIBRARY'S RESPONSE TO UOW GOALS

### ▶ GOAL 1: GRADUATES EQUIPPED TO LEARN, ENGAGE AND LEAD IN SOCIETY AND THE GLOBAL WORKPLACE



### ▶ GOAL 2: RECOGNITION FOR RESEARCH OF HIGH QUALITY AND IMPACT



### ▶ GOAL 3: AN INTERNATIONAL UNIVERSITY OF CHOICE



## UNIVERSITY LIBRARIAN'S VISION FOR 2011

Providing an enriched and fulfilling student academic experience, regardless of where a student is enrolled is at the heart of the Library's Vision and Mission. Information and research skills programs remain critical to ensuring that students develop the necessary skills to be responsible, independent learners during and after their academic career at UOW. The application of learning outcomes pedagogy in teaching instances will further strengthen the Library's role in supporting the development of the Graduate Qualities.

Enhanced access to research resources, enabled through new generation discovery platforms will fulfil a long stated need for a single search engine to explore and access information in its myriad of formats. This suite of search options will be tailored for experienced and inexperienced Library users alike.

During 2011, we will focus on further developing capacity to provide:

- > Unmediated access, for all clients, to millions of hard copy resources not owned by the Library
- > New discovery platforms to enable access to the majority of Library owned and subscribed information resources
- > High quality, offshore library services developed through mutually beneficial partnerships
- > Highly tailored information skills programs, aligned to the Graduate Qualities
- > Improved capture of research publications
- > Improved integration of digital content in the Library catalogue
- > Extended support and liaison services to the research institutes

Through these endeavours, we affirm our commitment to sustaining the Library's position at the heart of the University, integral to the success of research, teaching and learning.

**Margie Janti**  
University Librarian